



Year End Performance for 31st March 2008

For Policing Performance Assessment Framework (PPAF) Statutory Performance Indicators (SPI's)

*Figures shown are year end figures based on data for
12 months 1st April 2007 to 31st March 2008.*

Domain A - Citizen Focus	Year End Performance 2007-08	Target 2007-08
SPI 1 - User Satisfaction Measures		
SPI 1a) - Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with MAKING CONTACT with the Police		
%age satisfied	93	96
%age very and completely satisfied	76	69
SPI 1b) - Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with ACTION TAKEN by the Police		
%age satisfied	79	88
%age very and completely satisfied	61	55
SPI 1c) - Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with BEING KEPT INFORMED of progress		
%age satisfied	68	73
%age very and completely satisfied	51	39
SPI 1d) - Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with TREATMENT by staff		
%age satisfied	93	95
%age very and completely satisfied	78	75
SPI 1e) - Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with the OVERALL SERVICE provided		
%age satisfied	83	89
%age very and completely satisfied	65	60

Figures reported are results of telephone surveys carried out by external agency between 6-12 weeks after the victim's initial contact with the Force. Eligible respondents include those aged 16 and over.

Domain A - Citizen Focus	Year End Performance 2007-08	Target 2007-08
SPI 2 - Confidence, using British Crime Survey (Quarterly data)		
2a) The percentage of people who think their local police do a good or excellent job	Available July 2008	54
SPI 3 - Fairness, equality and diversity (Quarterly data)		
3a) Satisfaction of victims of racist incidents with respect to the overall service provided		
%age very/completely satisfied	61	65
% satisfied	80	73
3b) Comparison of satisfaction for white users and users from racial minority groups with respect to the overall service provided - aim is parity between ethnic groups		
%age of users from black and racial minority groups very/completely satisfied	n/a - Measure is based on the variance in satisfaction levels	
%age of white users very/completely satisfied		
Variance between very/completely satisfied rates	9%	within 5%
%age of users from black and racial minority groups satisfied	n/a - Measure is based on the variance in satisfaction levels	
%age of white users satisfied		
Variance between satisfied rates	10%	within 5%
3c) Percentage of PACE searches which lead to arrest by the ethnicity of the person searched - aim is parity between ethnic groups		
%age which lead to arrest - white	n/a - Measure is based on the variance in arrest levels	
%age which lead to arrest - black and racial minority groups		
Variance between arrest rates	1.5%	0% variance
3d) Comparison of sanction detection rates for violence against the person offences by ethnicity of the victim - aim is parity of detections between ethnic groups		
sanction detection rate - white victims	n/a - Measure is based on the variance in detection rates	
sanction detection rate - victims from racial minority groups		
Variance in detections between ethnic groups	5.7%	0% variance
3e) Proportion of police recruits from racial minority groups compared to the proportion of people from racial minority groups in the economically active population (Home Office figures for Merseyside = 2.66% of total population)		
%age of police recruits from black and racial minority groups	3.0%	2.7%
3g) Percentage of female police officers compared to the overall force strength		
%age of female officers	22.4%	22.5

Domain 1 - Reducing Crime	Year End Performance 2007-08	Target 2007-08
SPI 4 - British Crime Survey (Quarterly data)		
4a) Using BCS - prevalence of personal crime	Available July 2008	3.9%
4b) Using BCS - prevalence of household crime		13%
SPI 5 - Crime Figures		
5b) Violent Crime per 1000 population	17.2	20.34
5e) Life threatening & gun crime rate per 1000 pop.	0.9	0.97
5f) Acquisitive crime per 1000 population	22.1	25.91
Domain 2 - Investigating Crime		
SPI 6 - Offences Brought to Justice		
6b) Percentage of offences brought to justice	36.1%	28%
SPI 7 - Sanction Detections		
7a) Percentage of notifiable offences resulting in a sanction detection	32.4%	30%
SPI 8 - Enforcement		
8a) Of domestic violence incidents, the percentage where an arrest was made related to the incident	21.8%	24%
8ci) Value of cash forfeiture orders per 1000 population	£2,208 (Total £2.215m)	£362 (Total £.495m)
8cii) Value of confiscation orders per 1000 population	£1,904 (Total £2.598m)	£2,516 (Total £3.4m)

Domain 3 - Promoting Safety	Year End Performance 2007-08	Target 2007-08
SPI 9 - Traffic - Casualty Rate		
9a) Number of people killed or seriously injured in road traffic collisions per 100 million vehicle km travelled	6.3	6
SPI 10 - Quality of Life - Using British Crime Survey (Quarterly data)		
10ai) Residents fear of burglary	Available July 2008	12.5%
10aii) Residents fear of car crime		15%
10aiii) Residents fear of violent crime		14.5%
10b) Perceptions of anti-social behaviour		15.7%
10c) Perceptions of local drug use / dealing		25%
Domain 4 - Providing Assistance	Year End Performance 2007-08	Target 2007-08
SPI 11 - Frontline Policing		
11a) Percentage of police officer time spent on frontline duties	Available October 2008	72.9
Domain B - Resource Usage	Year End Performance 2007-08	Target 2007-08
SPI 12 - Resource Use		
12a) Delivery of cashable and non-cashable efficiency targets	Available July 2008	£10.226M (3% NRE)
SPI 13 - Sickness		
Percentage of available hours lost per annum due to sickness		
13a) per police officer	3.8%	3.5%
13b) per police staff	4.8%	3.5%

Local Policing Priorities

Local Policing Domain	Year End Performance 2007-08	Target 2007-08
Local Priority - Tackling Anti-Social Behaviour (ASB)		
LPI 1 - Criminal Damage rate per 1000 population (actual number)	21.9 (29,893)	23.97 (32,701)
LPI 2 - All Incidents of ASB	99,497	110,106
Local Priority - Fairness, Equality & Diversity		
LPI 3 - Black & racial minority representation amongst police staff recruitment (comparator is the economically active population)	4.1%	3%
Local Priority - Investigating Crime		
LPI 4 - Incidents of Domestic Violence - repeat victimisation	42%	39%